

Request for the exercise of rights form

As part of its activities, **BPER Bank Luxembourg S.A. ("BPER")** collects and processes your personal data in complete transparency, security, and confidentiality.

Following Regulation (EU) 2016/679 of the European Parliament and General Data Protection Regulation, we are committed to protecting your data and ensuring that you remain in control of its use.

Thus, as a natural person whose personal data is processed by BPER, you have the right to:

- request access to this data
- request confirmation of whether or not personal data is processed
- request their rectification if inaccurate or incomplete
- request their erasure
- request a limitation of their processing
- request to exercise your right to object to the use of the data
- request to exercise your right to portability.

These rights are governed by regulations that provide, in certain cases, conditions for their exercise. We will assess the extent to which they apply to your situation and we will always communicate the reasons for our decision.

We inform you that, following the General Data Protection Regulation, in the event of manifestly excessive requests, in particular due to their repetitive nature, the **BPER** may request the payment of a search fee taking into account the administrative costs incurred to provide the information, carry out the communications or take the requested measures.

How to submit your application?

To submit your request to exercise rights, simply fill out this form and return it by the means of your choice:

- by email to dpo@bperlux.lu specifying "Data protection – Request to exercise rights"
- by post to the following address: **BPER Bank Luxembourg S.A., 30 Bd Royal, L-2449 Luxembourg**

To allow us to formally identify you, please attach to your request a copy of a document proving your identity (national identity card or passport).

Request for the exercise of rights form

Date of request:

Your contact information

Name & Surname:

Date of birth:

Address:

Zipcode:

Locality:

Country:

Landline:

Mobile:

Email*:

You are

- A customer – Please specify your account number in IBAN format:
- Any other natural person – Please specify your relationship with BPER (beneficial owner, supplier, candidate, former employee, etc.):

Your identity document

Please check the supporting document provided:

- Passport
- identity card

Your request to exercise rights

Specify your request to exercise rights concerning the rights of information, access, rectification, erasure, restriction of processing or objection, portability or right to withdraw consent

*Your email address is essential to us in case of a request to exercise the right to portability. Without this information, it will not be possible for us to make your data available.